



March 6, 2008

Dear Mr. Montelongo,

My Prius now runs like a Swiss watch and looks like it came off a special kind of assembly line with lots of attention to detail.

Tom has told me of the careful and professional way you handle a problem like the one suffered by my car. I can see that all of his good words are well justified.

With my thanks and best wishes,

Sincerely yours,

Mr. J. R. Montelongo
Mathews-Carlsen Bodyworks
2480 Faber Place
Palo Alto, CA 94303